



Jindal Global Business School Course Outline

Course Title Training and Development Core or Elective Elective BBA 2023 Program and Batch Semester & Academic Year Fall 2025 Credits 3 Discipline/Area Organizational Behavior and Human Resource Management Provide details if this course is a NA Prerequisite for any course/specialization Name of the Faculty Member/Course Sainath Srikant Karthik Bhuvanagiri Instructor Contact Details of the Faculty Member Saianth.bhuvanagiri@jgu.edu.in Contact Details of Support Staff jgbs-eo@jgu.edu.in Faculty Member's Open Office Day/s & Every Monday and Wednesday from 7 00 Time PM to 9 00 PM

Introduction to the Course

In a dynamic and fast-changing business landscape, organizations increasingly recognize that the development of human capital is critical for sustained competitive advantage. Beyond recruitment and selection, the ability to effectively train and develop employees is central to organizational growth, employee engagement, innovation, and long-term success. This course on *Training and Development* introduces students to the strategic, operational, and behavioral aspects of employee learning in organizations. It explores how organizations assess training needs, design and deliver effective training programs, evaluate their impact, and foster a culture of continuous learning. Drawing on theoretical frameworks, empirical research, and practical case studies, the course prepares students to critically evaluate and apply training models in diverse organizational contexts. The course goes beyond traditional classroom training to include contemporary practices such as e-learning, simulations, gamification, mobile learning, and learning analytics. Students will also explore areas like onboarding, career development, coaching, mentoring, and succession planning. Through interactive sessions, real-world cases, guest lectures, and group presentations, students will gain practical insights and hands-on experience in designing, implementing, and evaluating impactful training and development initiatives. By the end of the course, students will be equipped to contribute meaningfully to learning and development functions in organizations and support employee performance and growth

Course Learning Objectives (CL0)

At the end of the course, students should be able to

- 1) CLO1. Explain key concepts, theories, and models of training and development, and evaluate their relevance in different organizational contexts.
- 2) CLO2. Conduct a systematic training needs assessment and use the results to design effective training interventions.
- 3) CLO3. Develop, implement, and adapt training programs using instructional design principles, appropriate delivery methods, and relevant learning technologies.
- **4)** CLO4. Critically analyze and apply methods to evaluate the effectiveness and impact of training initiatives using both qualitative and quantitative measures.
- 5) CLO5. Demonstrate the ability to integrate training with broader human resource functions such as performance management, career development, and organizational change.

Programme Competency Goals

	BBA Programme Learning
	Objectives (PLOs)
	Students will be able to
1 -	1. Understand local
	business issues
understand the interplay	2. Understand global
between local and global	business issues
issues and to act with	3. Demonstrate sensitivity
sensitivity towards ethical	towards ethical issues
and social issues	4. Demonstrate sensitivity
	towards social issues
Effective communication:	5. Present their ideas with
Ability to effectively	clarity
exchange ideas and	6. Write in a coherent
information	manner
	7. Use technology for
	communication
Critical Thinking: Ability	8. Identify main issues of
to identify, analyze	business problems
business problems and	9. Examine information
propose effective solutions	from different sources
	10. Draw inferences from
	analysis
Teamwork: Ability to work	11. Understand the factors
and contribute effectively	to work effectively in
1	groups
	12. Contribute effectively
	in groups
	issues and to act with sensitivity towards ethical and social issues Effective communication: Ability to effectively exchange ideas and information Critical Thinking: Ability to identify, analyze business problems and propose effective solutions Teamwork: Ability to work

PLO-PCG Assessments Mapping Matrix

Program Learning	Program Competency	Course Assessment Item
Objectives (PLOs)	Goals (PCGs)	
This course helps you to	This course helps you to	This learning outcome will
develop the following	develop the following	be assessed in the
Program Learning	Program Competency	following items
Outcomes:	Goals:	
PCG2 – PLO1	PCG2	A1
PCG2 – PLO2	PCG2	A1
PCG3 – PLO8	PCG3	A2, A3, A5

PCG4 – PLO11	PCG4	A4
PCG4 – PLO12	PCG4	A4

Evaluation Schema

The course grade will be determined based on:

Assessment	Weightage	Nature	Week of	PLOs to be
Task	(Percentage)	(Individual/Group)	Assessment	Assessed
A1: Class	10%	Individual	Continuous	PCG2 –
Participation				PLO1 &
				PLO2
A2: Quiz	20%	Individual	Pre & post	PCG3 –
			Mid Term	PLO1
A3: Midterm	20%	Individual	Midterm	PCG3 –
			Week	PLO8 &
				PLO10
A4: Group	20%	Group	Week 13	PCG4 –
Presentation		_		PLO11 &
				PLO12
A5: Endterm	30%	Individual	Last Teaching	PCG3 –
Examination			Week	PLO8, PLO9
				& PLO10

Description of Assessments

A1- Class Participation (10%) Students are expected to actively participate in class discussions, share relevant experiences or insights, and engage respectfully with peers. This component evaluates attentiveness, preparedness, contribution to class dialogue, and overall participation in collaborative learning activities.

A2- Quiz (20%) A quiz will be administered to assess students' conceptual understanding of foundational topics covered in the initial sessions. It will include multiple-choice questions, short answers, and application-based questions that test theoretical and practical knowledge of training and development.

A3-Mid-Term Examination (20%) The midterm examination will be of 20 marks of 1.5 hours duration. This will be a pen and paper invigilated exam held on the JGU campus This individual assessment will take place during the midterm week and will evaluate students' grasp of core theories, frameworks, and processes discussed in the course. The exam will include case-based and analytical questions to assess both conceptual clarity and application skills.

A4-Group Presentation (20%) In teams, students will develop and present a training intervention or analysis of a real-world training and development program. This assessment focuses on teamwork, critical thinking, use of training models, clarity of communication, and the ability to connect theory with practice.

A5-End-Term Examination (30%) The end term examination will be of 30 marks of 1.5 hours duration. This will be invigilated exam held on the JGU campus according to the mode decided by CoE. The end-term exam will comprehensively assess the entire course content. It will include theoretical and practical components, case scenarios, and structured questions that examine the students' ability to synthesize concepts, critically evaluate training systems, and propose solutions to workplace training challenges.

Rubrics for Assessments

A1: Class Participation (10%)

Criteria	Excellent	Good	Satisfactory
	Participates in	Participates	Participates
	every class;	regularly	occasionally
	initiates discussion		
	Insightful, adds	Relevant, but	Basic
	value, connects	lacks depth	understanding
	with course		
	content		
	Actively listens	Listens and	Minimal
	and responds	responds	engagement
	constructively	sometimes	
Frequency of			
Participation			
Quality of Contribution			
Engagement &			
Listening			

A2: Quiz (20%)

Criteria	Excellent	Good	Satisfactory (2)	Needs
				Improvement
Accuracy of	90–100%	75–89%	60–74%	Less than 60%
Responses	correct answers	correct	correct	correct
Application of	Applies	Partial	Basic recall	Fails to apply
Concepts	concepts to	application		or recall
	practical			
	scenarios			

Clarity	Responses are	Mostly clear	Acceptable	Poor
	clear and well-		clarity	articulation
	articulated			

A3: Mid-Term Examination (20%)

Criteria	Excellent	Good	Satisfactory	Needs
				Improvement
Conceptual	Strong grasp of	Good	Basic	Lacks
Clarity	core concepts	understanding	understanding	conceptual
				clarity
Case/Scenario	Thorough and	Adequate with	Basic attempt	Incomplete or
Analysis	insightful	gaps		irrelevant
Organization	Logically	Mostly	Some structure	Disorganized
	structured	organized		

A4: Group Presentation (20%)

Criteria	Excellent	Good	Satisfactory	Needs
				Improvement
Content Depth	Rich content,	Good content	Basic coverage	Superficial
	applies			content
	frameworks			
Teamwork &	Seamless,	Some	Uneven	Lack of effort
Coordination	shared roles	coordination	contribution	
Delivery &	Confident and	Clear but flat	Basic delivery	Unclear or
Engagement	engaging			unengaging
Visual Aids &	Professional	Good design	Acceptable	Poor or
Structure	and clear		visuals	missing visuals

A5: End-Term Examination (30%)

Criteria	Excellent	Good	Satisfactory	Needs
				Improvement
Comprehensiveness	Covers full	Covers most	Covers limited	Misses major
	course content	content	content	areas
Critical Thinking	Evaluates and	Some	Limited	Lacks critical
	synthesizes	analysis	analysis	thinking
	well			
Relevance of	Answers align	Mostly	Partially	Off-topic
Responses	with questions	relevant	relevant	responses

Teaching Method

The *Training and Development* course adopts an engaging, application-oriented teaching approach that blends conceptual grounding with experiential learning. Classes are delivered through interactive lectures that emphasize discussion, reflection, and the integration of real-world organizational examples. Case studies drawn from diverse

industries help students apply theories to practical situations, encouraging analytical thinking and problem-solving. Simulations, role plays, and team-based activities provide hands-on experience in designing and evaluating training interventions. The course also includes guest lectures by industry professionals to bridge academic insights with current corporate practices. Group presentations and projects further reinforce learning by fostering collaboration and critical engagement with course material.

Textbook/Other readings

- 1. Noe, R. A. (2020). *Employee training and development* (8th ed.). McGraw-Hill Education.
- 2. Goldstein, I. L., & Ford, J. K. (2002). *Training in organizations: Needs assessment, development, and evaluation* (4th ed.). Wadsworth.
- 3. Salas, E., Tannenbaum, S. I., Kraiger, K., & Smith-Jentsch, K. A. (2012). The science of training and development in organizations: What matters in practice. *Annual Review of Psychology*, 63, 445–474. https://doi.org/10.1146/annurev-psych-120710-100902
- 4. Tannenbaum, S. I., & Yukl, G. (1992). Training and development in work organizations. *Annual Review of Psychology*, 43, 399–441. https://doi.org/10.1146/annurev.ps.43.020192.002151
- 5. Holton, E. F., & Naquin, S. S. (2005). A critical evaluation of training needs assessment. *Human Resource Development Quarterly*, 16(1), 93–97. https://doi.org/10.1002/hrdq.1120
- 6. Saks, A. M., & Haccoun, R. R. (2019). *Managing performance through training and development* (8th ed.). Nelson Education.

Session Plan

Session 1	Introduction to Training PLOs Covered	
	and Development	
Objective of the session	Introduce the concept and	PLO1, PLO2, PLO3
	relevance of training and	
	development in modern	
	organizations.	
Subtopics to be covered	Definition of training and	
	development; evolution;	
	learning vs. training; T&D	
	as a strategic function.	
Readings	• Noe, R. A. (2020).	
	*Employee Training and	
	Development* (8th ed.).	
	McGraw-Hill Education.	
	• Goldstein, I. L., & Ford,	
	J. K. (2002). *Training in	
	Organizations: Needs	
	Assessment, Development,	

		T
	and Evaluation* (4th ed.).	
	Wadsworth.	
Case Title & Number	_	
Pedagogy	Lecture, discussion, video	
	snippets, short quiz	
Session 2	Strategic Role of	PLO1, PLO5
	Training	
Objective of the session	Understand how training is	
	aligned with organizational	
	strategy and goals.	
Subtopics to be covered	Strategic T&D model;	
	corporate universities;	
	learning organization;	
	high-leverage training.	
Readings	• Noe, R. A. (2020).	
	Chapter 2.	
	• Salas, E., Tannenbaum,	
	S. I., Kraiger, K., & Smith-	
	Jentsch, K. A. (2012). The	
	science of training and	
	development in	
	organizations. *Annual	
	Review of Psychology*,	
	63, 445–474.	
Case Title & Number	_	
Pedagogy	Caselet discussion,	
	framework mapping,	
	paired groupwork	
Session 3	Needs Assessment	PLO3, PLO10
Objective of the session	Explore how to identify	
	training needs at	
	organizational, task, and	
	individual levels.	
Subtopics to be covered	Organizational analysis;	
-	person and task analysis;	
	data collection methods;	
	role of SMEs.	
Readings	• Noe, R. A. (2020).	
	Chapter 3.	
	• Holton, E. F., & Naquin,	
	S. S. (2005). A critical	
	evaluation of training	
	needs assessment. *HRD	
	Quarterly*, 16(1), 93–97.	
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Case Title & Number	_	
Pedagogy	Needs assessment	
	simulation, role-play	
	interviews	
Session 4	Learning and Transfer of Training	PLO1, PLO5, PLO7
Objective of the session	Develop understanding of	
	learning and transfer of	
	training and apply it in	
	training contexts.	
Subtopics to be covered	Adult learning theories,	
	reinforcement, expectancy	
	theory, cognitive theory,	
	transfer of training	
Readings	• Noe, R. A. (2020).	
	*Employee Training and	
	Development* (8th ed.).	
	McGraw-Hill Education.	
	• Relevant peer-reviewed	
	article or textbook chapter	
Case Title & Number	depending on session topic.	
	Lecture, discussion,	
Pedagogy	activity-based	
	activity-based	
Session 5	Program Design	PLO1, PLO5, PLO7
Objective of the session	Develop understanding of	, ,
3	program design and apply	
	it in training contexts.	
Subtopics to be covered	Course design steps, course	
	objectives, lesson plans,	
	motivation and	
	engagement strategies	
Readings	• Noe, R. A. (2020).	
	*Employee Training and	
	Davidana ant (0th ad)	
	Development* (8th ed.).	
	McGraw-Hill Education.	
	McGraw-Hill Education. • Relevant peer-reviewed	
	McGraw-Hill Education. • Relevant peer-reviewed article or textbook chapter	
	McGraw-Hill Education. • Relevant peer-reviewed	
Case Title & Number	McGraw-Hill Education. • Relevant peer-reviewed article or textbook chapter depending on session topic.	
Case Title & Number Pedagogy	McGraw-Hill Education. • Relevant peer-reviewed article or textbook chapter depending on session topic. — Lecture, discussion,	
	McGraw-Hill Education. • Relevant peer-reviewed article or textbook chapter depending on session topic.	
	McGraw-Hill Education. • Relevant peer-reviewed article or textbook chapter depending on session topic. — Lecture, discussion,	PLO3, PLO4, PLO10

Objective of the session	Develop understanding of training evaluation and apply it in training contexts.	
Subtopics to be covered	Kirkpatrick model, ROI analysis, evaluation data collection methods	
Readings	 Noe, R. A. (2020). *Employee Training and Development* (8th ed.). McGraw-Hill Education. Relevant peer-reviewed article or textbook chapter depending on session topic. 	
Case Title & Number	Relevant Case Centre Case	
Pedagogy	Lecture, discussion, activity-based	
Session 7	Traditional Training Methods	PLO1, PLO5, PLO7
Objective of the session	Develop understanding of traditional training methods and apply it in training contexts.	
Subtopics to be covered	On-the-job training, apprenticeships, case studies, role plays	
Readings	 Noe, R. A. (2020). *Employee Training and Development* (8th ed.). McGraw-Hill Education. Relevant peer-reviewed article or textbook chapter depending on session topic. 	
Case Title & Number	_	
Pedagogy	Lecture, discussion, activity-based	
Session 8	Technology-Based Training Methods	PLO1, PLO5, PLO7
Objective of the session	Develop understanding of technology-based training methods and apply it in training contexts.	

Subtopics to be covered	E-learning, simulations, blended learning, mobile learning	
Readings	 Noe, R. A. (2020). *Employee Training and Development* (8th ed.). McGraw-Hill Education. Relevant peer-reviewed article or textbook chapter depending on session topic. 	
Case Title & Number	_	
Pedagogy	Lecture, discussion, activity-based	
Session 9	Case Study: Pacific Gas & Electric	PLO1, PLO5, PLO7
Objective of the session	Develop understanding of case study: pacific gas & electric and apply it in training contexts.	
Subtopics to be covered	Analysis of training practices and evaluation in energy sector	
Readings	 Noe, R. A. (2020). *Employee Training and Development* (8th ed.). McGraw-Hill Education. Relevant peer-reviewed article or textbook chapter depending on session topic. 	
Case Title & Number		
Pedagogy	Lecture, discussion, activity-based	
Session 10	Employee Development and Career Management	PLO1, PLO5, PLO7
Objective of the session	Develop understanding of employee development and career management and apply it in training contexts.	
Subtopics to be covered	Coaching, mentoring, career paths, psychological contracts	
Readings	• Noe, R. A. (2020). *Employee Training and	

		T
	Development* (8th ed.).	
	McGraw-Hill Education.	
	• Relevant peer-reviewed	
	article or textbook chapter	
	depending on session topic.	
Case Title & Number	_	
Pedagogy	Lecture, discussion,	
	activity-based	
Session 11	Succession Planning and	PLO1, PLO5, PLO7
	Talent Development	
Objective of the session	Develop understanding of	
-	succession planning and	
	talent development and	
	apply it in training	
	contexts.	
Subtopics to be covered	High-potential programs,	
1	pipeline development,	
	leadership growth	
Readings	• Noe, R. A. (2020).	
	*Employee Training and	
	Development* (8th ed.).	
	McGraw-Hill Education.	
	• Relevant peer-reviewed	
	article or textbook chapter	
	depending on session topic.	
Case Title & Number	_	
Pedagogy	Lecture, discussion,	
1 caugogy	activity-based	
	activity suses	
Session 12	Legal and Ethical Issues	PLO3, PLO4, PLO10
Session 12	in Training	1203,1201,12010
Objective of the session	Develop understanding of	
Objective of the session	legal and ethical issues in	
	training and apply it in	
	training and appry it in	
Subtopics to be covered	ADA, harassment,	
Subtopies to be covered		
	compliance training,	
Dandings	ethical content delivery	
Readings	• Noe, R. A. (2020).	
	*Employee Training and	
	Development* (8th ed.).	
	McGraw-Hill Education.	
	• Relevant peer-reviewed	
İ	article or textbook chapter	1
	depending on session topic.	

Case Title & Number	Relevant Case Centre Case	
Pedagogy	Lecture, discussion,	
	activity-based	
Session 13	Diversity and Inclusion	PLO1, PLO5, PLO7
	Training	
Objective of the session	Develop understanding of	
	diversity and inclusion	
	training and apply it in	
	training contexts.	
Subtopics to be covered	Bias awareness, cross-	
	cultural competencies,	
	inclusive behavior	
Readings	• Noe, R. A. (2020).	
	*Employee Training and	
	Development* (8th ed.).	
	McGraw-Hill Education.	
	• Relevant peer-reviewed	
	article or textbook chapter	
	depending on session topic.	
Case Title & Number	_	
Pedagogy	Guest Lecture	
~		
Session 14	Case Study: Walmart	PLO1, PLO5, PLO7
Ohioative of the session	Training Ecosystem	
Objective of the session	Develop understanding of	
	case study: walmart	
	training ecosystem and apply it in training	
	I addiv it iii traiiiiig	
Subtanies to be governd	contexts.	
Subtopics to be covered	contexts. Walmart's integrated	
Subtopics to be covered	contexts. Walmart's integrated training and development	
	contexts. Walmart's integrated training and development systems	
Subtopics to be covered Readings	contexts. Walmart's integrated training and development systems • Noe, R. A. (2020).	
	contexts. Walmart's integrated training and development systems • Noe, R. A. (2020). *Employee Training and	
	contexts. Walmart's integrated training and development systems • Noe, R. A. (2020). *Employee Training and Development* (8th ed.).	
	contexts. Walmart's integrated training and development systems Noe, R. A. (2020). *Employee Training and Development* (8th ed.). McGraw-Hill Education.	
	contexts. Walmart's integrated training and development systems • Noe, R. A. (2020). *Employee Training and Development* (8th ed.). McGraw-Hill Education. • Relevant peer-reviewed	
	contexts. Walmart's integrated training and development systems • Noe, R. A. (2020). *Employee Training and Development* (8th ed.). McGraw-Hill Education. • Relevant peer-reviewed article or textbook chapter	
Readings	contexts. Walmart's integrated training and development systems • Noe, R. A. (2020). *Employee Training and Development* (8th ed.). McGraw-Hill Education. • Relevant peer-reviewed	
Readings Case Title & Number	contexts. Walmart's integrated training and development systems Noe, R. A. (2020). *Employee Training and Development* (8th ed.). McGraw-Hill Education. Relevant peer-reviewed article or textbook chapter depending on session topic.	
Readings	contexts. Walmart's integrated training and development systems • Noe, R. A. (2020). *Employee Training and Development* (8th ed.). McGraw-Hill Education. • Relevant peer-reviewed article or textbook chapter	
Readings Case Title & Number	contexts. Walmart's integrated training and development systems Noe, R. A. (2020). *Employee Training and Development* (8th ed.). McGraw-Hill Education. Relevant peer-reviewed article or textbook chapter depending on session topic.	PLO1, PLO5, PLO7

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Objective of the session	Develop understanding of	
	guest lecture: 1&d best	
	practices in industry and	
	apply it in training	
	contexts.	
Subtopics to be covered	Insights from corporate	
	L&D leader	
Readings	• Noe, R. A. (2020).	
_	*Employee Training and	
	Development* (8th ed.).	
	McGraw-Hill Education.	
	 Relevant peer-reviewed 	
	article or textbook chapter	
	depending on session topic.	
Case Title & Number	_	
Pedagogy	Lecture, discussion,	
	activity-based	
	· •	
Session 16	Student Group	PLO1, PLO5, PLO7
	Presentations: Training	
	Analysis	
Objective of the session	Develop understanding of	
	student group	
	presentations: training	
	analysis and apply it in	
	training contexts.	
Subtopics to be covered	Evaluation of training	
	strategy, outcomes, and	
	delivery	
Readings	• Noe, R. A. (2020).	
_	*Employee Training and	
	Development* (8th ed.).	
	McGraw-Hill Education.	
	• Relevant peer-reviewed	
	article or textbook chapter	
	depending on session topic.	
Case Title & Number	_	
Pedagogy	Lecture, discussion,	
	activity-based	
Session 17	Cross-Cultural and	PLO1, PLO5, PLO7
	Global Training	
Objective of the session	Develop understanding of	
	cross-cultural and global	
	training and apply it in	
	training contexts.	
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Subtopics to be covered	Cultural dimensions, expat	
subtopies to be covered	preparation, language	
	considerations	
Readings	• Noe, R. A. (2020).	
Reddings	*Employee Training and	
	Development* (8th ed.).	
	McGraw-Hill Education.	
	• Relevant peer-reviewed	
	-	
	article or textbook chapter	
Casa Title & Number	depending on session topic.	
Case Title & Number		
Pedagogy	Lecture, discussion,	
	activity-based	
Cassian 10	Onboonding	DI O2 DI O4 DI O10
Session 18	Onboarding and Orientation	PLO3, PLO4, PLO10
Objective of the assista	0	
Objective of the session	Develop understanding of	
	onboarding and orientation	
	and apply it in training	
0.1	contexts.	
Subtopics to be covered	Designing onboarding	
	programs, socialization	
	tactics	
Readings	• Noe, R. A. (2020).	
	*Employee Training and	
	Development* (8th ed.).	
	McGraw-Hill Education.	
	• Relevant peer-reviewed	
	article or textbook chapter	
	depending on session topic.	
Case Title & Number	Relevant Case Centre Case	
Pedagogy	Lecture, discussion,	
	activity-based	
Session 19	Leadership Development	PLO1, PLO5, PLO7
	Programs	
Objective of the session	Develop understanding of	
	leadership development	
	programs and apply it in	
	training contexts.	
Subtopics to be covered	Executive coaching, 360	
-	feedback, leadership	
	training design	
Readings	• Noe, R. A. (2020).	
<i>O</i> -	*Employee Training and	
	Development* (8th ed.).	
	23, cropment (our ca.).	<u>L</u>

	M C IIII D 1 .	
	McGraw-Hill Education.	
	• Relevant peer-reviewed	
	article or textbook chapter	
C T'd ON 1	depending on session topic.	
Case Title & Number	-	
Pedagogy	Lecture, discussion, activity-based	
	I a . a	[
Session 20	Case Study: IBM Leadership Academy	PLO1, PLO5, PLO7
Objective of the session	Develop understanding of	
	case study: ibm leadership	
	academy and apply it in	
	training contexts.	
Subtopics to be covered	Developing future leaders	
	at IBM	
Readings	• Noe, R. A. (2020).	
	*Employee Training and	
	Development* (8th ed.).	
	McGraw-Hill Education.	
	• Relevant peer-reviewed	
	article or textbook chapter	
	depending on session topic.	
Case Title & Number	_	
Pedagogy	Lecture, discussion,	
	Lecture, discussion, activity-based	
Pedagogy	activity-based	
	activity-based Training for Change	PLO1, PLO5, PLO7
Pedagogy Session 21	activity-based Training for Change Management	PLO1, PLO5, PLO7
Pedagogy	Training for Change Management Develop understanding of	PLO1, PLO5, PLO7
Pedagogy Session 21	Training for Change Management Develop understanding of training for change	PLO1, PLO5, PLO7
Pedagogy Session 21	Training for Change Management Develop understanding of training for change management and apply it	PLO1, PLO5, PLO7
Pedagogy Session 21 Objective of the session	Training for Change Management Develop understanding of training for change management and apply it in training contexts.	PLO1, PLO5, PLO7
Pedagogy Session 21	Training for Change Management Develop understanding of training for change management and apply it in training contexts. Managing resistance,	PLO1, PLO5, PLO7
Pedagogy Session 21 Objective of the session	Training for Change Management Develop understanding of training for change management and apply it in training contexts. Managing resistance, change tools, trainer roles	PLO1, PLO5, PLO7
Pedagogy Session 21 Objective of the session Subtopics to be covered	Training for Change Management Develop understanding of training for change management and apply it in training contexts. Managing resistance, change tools, trainer roles in change	PLO1, PLO5, PLO7
Pedagogy Session 21 Objective of the session	Training for Change Management Develop understanding of training for change management and apply it in training contexts. Managing resistance, change tools, trainer roles in change • Noe, R. A. (2020).	PLO1, PLO5, PLO7
Pedagogy Session 21 Objective of the session Subtopics to be covered	Training for Change Management Develop understanding of training for change management and apply it in training contexts. Managing resistance, change tools, trainer roles in change • Noe, R. A. (2020). *Employee Training and	PLO1, PLO5, PLO7
Pedagogy Session 21 Objective of the session Subtopics to be covered	Training for Change Management Develop understanding of training for change management and apply it in training contexts. Managing resistance, change tools, trainer roles in change • Noe, R. A. (2020). *Employee Training and Development* (8th ed.).	PLO1, PLO5, PLO7
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Session 22	Gamification and	PLO1, PLO5, PLO7
Debiuii 22	Microlearning	
Objective of the session	Develop understanding of	
objective of the session	gamification and	
	microlearning and apply it	
	in training contexts.	
Subtopics to be covered	Use of game elements,	
Bustopies to be covered	modular content delivery	
Readings	• Noe, R. A. (2020).	
readings	*Employee Training and	
	Development* (8th ed.).	
	McGraw-Hill Education.	
	• Relevant peer-reviewed	
	article or textbook chapter	
	depending on session topic.	
Case Title & Number	_	
Pedagogy	Lecture, discussion,	
1 0445053	activity-based	
	activity bused	
Session 23	Measuring Training	PLO1, PLO5, PLO7
24882421	Effectiveness with	1201,1200,1207
	Analytics	
Objective of the session	Develop understanding of	
3	measuring training	
	effectiveness with analytics	
	and apply it in training	
	contexts.	
Subtopics to be covered	Dashboards, LMS metrics,	
- Control of the cont	feedback tools	
Readings	• Noe, R. A. (2020).	
<i>O</i>	*Employee Training and	
	Development* (8th ed.).	
	McGraw-Hill Education.	
	• Relevant peer-reviewed	
	article or textbook chapter	
	depending on session topic.	
Case Title & Number	-	
Pedagogy	Lecture, discussion,	
· <i>O</i> · <i>OJ</i>	activity-based	
	,	•
Session 24	Guest Lecture: Digital	PLO3, PLO4, PLO10
	L&D Platforms	
Objective of the session	Develop understanding of	
-	guest lecture: digital 1&d	l

	nlotforms and apply it in	
	platforms and apply it in	
Cubtonies to be severed	training contexts.	
Subtopics to be covered	Learning Experience	
Dandings	Platforms, AI-based tools	
Readings	• Noe, R. A. (2020).	
	*Employee Training and	
	Development* (8th ed.).	
	McGraw-Hill Education.	
	• Relevant peer-reviewed	
	article or textbook chapter	
C Ti'd 0 N 1	depending on session topic.	
Case Title & Number	Relevant Case Centre Case	
Pedagogy	Lecture, discussion,	
	activity-based	
		nr
Session 25	Creating a Learning Culture	PLO1, PLO5, PLO7
Objective of the session	Develop understanding of	
	creating a learning culture	
	and apply it in training	
	contexts.	
Subtopics to be covered	Knowledge sharing,	
_	communities of practice	
Readings	• Noe, R. A. (2020).	
_	*Employee Training and	
	Development* (8th ed.).	
	McGraw-Hill Education.	
	• Relevant peer-reviewed	
	article or textbook chapter	
	depending on session topic.	
Case Title & Number	_	
Pedagogy	Student Presentations	
	•	
Session 26	Knowledge Management	PLO1, PLO5, PLO7
	Systems	
Objective of the session	Develop understanding of	
	knowledge management	
	systems and apply it in	
	training contexts.	
Subtopics to be covered	KM tools, organizational	
•	learning models	
Readings	• Noe, R. A. (2020).	
5	*Employee Training and	
	Development* (8th ed.).	
	McGraw-Hill Education.	
	• Relevant peer-reviewed	
	1 -2322 . 3322 p 302 10 / 10 // 00	1

	article or textbook chapter	
	depending on session topic.	
Case Title & Number		
Pedagogy	Lecture, discussion,	
1 cdagogy	activity-based	
	activity based	<u> </u>
Session 27	Case Study: Infosys KM	PLO1, PLO5, PLO7
Session 27	Model	1201,1200,1207
Objective of the session	Develop understanding of	
objective of the session	case study: infosys km	
	model and apply it in	
	training contexts.	
Subtopics to be covered	Evaluating training-KM	
sustaples to be covered	integration	
Readings	• Noe, R. A. (2020).	
1100001180	*Employee Training and	
	Development* (8th ed.).	
	McGraw-Hill Education.	
	Relevant peer-reviewed	
	article or textbook chapter	
	depending on session topic.	
Case Title & Number	_	
Pedagogy	Lecture, discussion,	
	activity-based	
	, ,	
Session 28	Mobile and Just-in-Time	PLO1, PLO5, PLO7
	Learning	
Objective of the session	Develop understanding of	
3	mobile and just-in-time	
	learning and apply it in	
	training contexts.	
Subtopics to be covered	Push learning,	
•	microlearning apps, learner	
	autonomy	
Readings	• Noe, R. A. (2020).	
Readings	• Noe, R. A. (2020).	
Readings	·	
Readings	• Noe, R. A. (2020). *Employee Training and	
Readings	• Noe, R. A. (2020). *Employee Training and Development* (8th ed.).	
Readings	• Noe, R. A. (2020). *Employee Training and Development* (8th ed.). McGraw-Hill Education.	
Readings	 Noe, R. A. (2020). *Employee Training and Development* (8th ed.). McGraw-Hill Education. Relevant peer-reviewed 	
Readings Case Title & Number	 Noe, R. A. (2020). *Employee Training and Development* (8th ed.). McGraw-Hill Education. Relevant peer-reviewed article or textbook chapter 	
Ç	 Noe, R. A. (2020). *Employee Training and Development* (8th ed.). McGraw-Hill Education. Relevant peer-reviewed article or textbook chapter 	
Case Title & Number	 Noe, R. A. (2020). *Employee Training and Development* (8th ed.). McGraw-Hill Education. Relevant peer-reviewed article or textbook chapter depending on session topic. 	
Case Title & Number	 Noe, R. A. (2020). *Employee Training and Development* (8th ed.). McGraw-Hill Education. Relevant peer-reviewed article or textbook chapter depending on session topic. Lecture, discussion, 	

Session 29	MOOCs and Open Source Learning	PLO1, PLO5, PLO7
Objective of the session	Develop understanding of	
	moocs and open source	
	learning and apply it in	
	training contexts.	
Subtopics to be covered	Curating open content,	
	peer learning, certification	
Readings	• Noe, R. A. (2020).	
	*Employee Training and	
	Development* (8th ed.).	
	McGraw-Hill Education.	
	 Relevant peer-reviewed 	
	article or textbook chapter	
	depending on session topic.	
Case Title & Number	_	
Pedagogy	Lecture, discussion,	
	activity-based	
	•	
Session 30	Student Group	PLO3, PLO4, PLO10
	Presentations: Final	
	Projects	
Objective of the session	Develop understanding of	
	student group	
	presentations: final projects	
	and apply it in training	
	contexts.	
Subtopics to be covered	Capstone presentation on	
-	T&D innovation	
Readings	• Noe, R. A. (2020).	
	*Employee Training and	
	Development* (8th ed.).	
	McGraw-Hill Education.	
	• Relevant peer-reviewed	
	article or textbook chapter	
	depending on session topic.	
C T'1 0 N 1		
Case Title & Number	_	
Pedagogy	Student Presentations	

Guest lectures

- 1) Neha Sahni Learning and Development Manager APAC, Amazon India
- 2) Tanvi Sinha Senior Manager, Learning and Development, Amazon India

Disability Support

JGU endeavours to make all its courses accessible to students. The Disability Support Committee (DSC) has identified conditions that could hinder a student's overall wellbeing. These include physical and mobility-related difficulties, visual impairment, hearing impairment, mental health conditions, and intellectual/learning difficulties, e.g., dyslexia and dyscalculia. Students with any known disability needing academic and other support are required to register with the Disability Support Committee (DSC) by following the procedure specified at https://jgu.edu.in/disability-support-committee/

Students who need support may register any time during the semester up until a month before the end semester exam begins. Those students who wish to continue receiving support from the previous semester, must re-register within the first month of a semester. Last-minute registrations and support might not be possible as sufficient time is required to make the arrangements for support.

The DSC maintains strict confidentiality about the identity of the student and the nature of their disability and the same is requested from faculty members and staff as well. The DSC takes a strong stance against in-class and out-of-class references made about a student's disability without their consent and disrespectful comments referring to a student's disability.

All general queries are to be addressed to disabilitysupportcommittee@jgu.edu.in